



## PRESS RELEASE

### **Integral Partners with Western Union to Provide FX Technology Solutions**

PALO ALTO (March 16, 2020) – Integral announced today that it has partnered with Western Union, a leader in cross-border, cross-currency money movement and payments, to employ eFX risk management technology across its Western Union Business Solutions platform.

Western Union Business Solutions will deploy Integral BankFX™ across its risk management workflow. The feature-rich platform offers Western Union Business Solutions full automation and customization, including a high level of control of the more than 10,000 currency pairs available on its system, delivering a tailored eFX service to its clients.

“We placed a premium on finding a trusted partner that could deliver reliable and leading-edge technology to support our requirements for risk management,” said Scott Johnson, Head of Product at Western Union Business Solutions. “Because BankFX is a cloud-based solution, we are able to easily integrate it with our proprietary systems to help us effectively manage payments across our network, which covers over 200 countries and territories and more than 130 currencies. Ultimately, this helps our clients efficiently manage international payments, 24/7.”

“BankFX is a highly configurable platform, so it is ideal for the bespoke solution Western Union Business Solutions requires,” said Harpal Sandhu, CEO of Integral. “BankFX allows Western Union to further enhance their risk management operations with the support of reliable and state-of-the-art technology. Integral and Western Union share the mission to help customers grow their business. We anticipate a very successful long-term partnership and are honored to work with such experienced industry leaders.”

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#### **About Western Union**

The Western Union Company (NYSE: WU) is a global leader in cross-border, cross-currency money movement and payments. Our omnichannel platform connects the digital and physical worlds and makes it possible for consumers and businesses to send and receive money and make payments with speed, ease, and reliability. As of December 31, 2019, our network included over 550,000 retail agent locations offering our branded services in more than 200 countries and territories, with the capability to send money to billions of accounts. Additionally, westernunion.com, our fastest growing channel in 2019, is available in over 70 countries, plus additional territories, to move money around the world. With our global reach, Western Union moves money for better, connecting family, friends and businesses to enable financial inclusion and support economic growth. For more information, visit [www.westernunion.com](http://www.westernunion.com).



### **About Integral**

Integral is a financial technology company that helps its customers - banks, brokers, and asset managers - outperform their competition in the foreign exchange market through innovative solutions for workflow management and advanced execution. This powerful cloud-based platform is the industry's only answer for FX institutions that want to design and deliver complete solutions tailored to their businesses. Integral's modern approach of addressing the entire FX lifecycle with an intelligent platform allows its customers to achieve the lowest transaction costs, greatest operational efficiency, and highest yield. Founded in 1993, Integral maintains development, support, and sales offices in Palo Alto, New York, London, Tokyo, Singapore and Bangalore.

©2020 Integral Development Corp. All rights reserved. Integral technology is protected under U.S. Patent Nos. 6,347,307; 7,882,011; 8,417,622; 8,862,507, 9,412,134; 9,836,789, and patent pending applications and related intellectual property.

Additional information is available at <https://www.integral.com>

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